

When will I receive my Spring 2013 refund?

If all financial aid is complete and in the system, your financial aid will disburse to your account Friday January 4th. Your refund will be processed and sent to Higher One on Wednesday January 16th. If your refund preference on file is the OneAccount (your ID card) your refund will be available at the end of that day. If you have your refunds directed to another bank account, please allow 2-3 business days for processing.

When will I receive my Fall 2013 refund?

If all financial aid is complete and in the system prior to the beginning of classes, your refund will be processed and sent to Higher One on Tuesday, August 27th. This is the second week of classes. If your refund preference on file is the OneAccount (your ID card) your refund will be available at the end of that day. If you have your refunds directed to another bank account, please allow 2-3 business days for processing.

How will I receive my refund? Will a check be mailed?

Your refund will be processed based on the refund preference you selected when you activated your ID card. If you have not activated your ID card, you will need to do that and select either the One Account Easy Refund option or ACH to your existing bank account. To activate your ID card go to www.colonel1card.com and click on Get Started. To check your refund preference, log in to www.colonel1card.com, click on the refund tab and look at refund status. If your refund preference is the OneAccount, your money will be deposited to a checking account and can be accessed using your ID card anywhere Mastercard is accepted or at a Higher One ATM on campus.

Do other schools in the state wait to release refunds after the drop/add period has ended?

Yes. University of Kentucky, University of Louisville, Morehead State University, Northern Kentucky University and all the Kentucky Community and Technical College System schools release refunds after the drop/add period has ended.

I need my refund to purchase my books for class. How do I buy my books if I don't receive my refund until after classes have begun?

EKU has a book voucher program with the Barnes and Noble ECU Bookstore. If you have enough aid to cover all of your costs and will be receiving a refund, you can go online to ECU Direct and request a book voucher of \$250, \$500 or \$750, depending on your available financial aid. That will allow you to purchase your books before classes begin. The book voucher amount will be applied to your account and your refund will be reduced by that amount. Approximately 3-4 weeks after classes start, any book voucher amount that was not spent will be credited to your student account. Book Vouchers are available 2 weeks prior to the start of the semester.

To Print a Book Voucher

1. Login to your ECU Student Web Account
 - a. Go to www.ecu.edu
 - b. Click on [EKUDirect](#)
 - c. Login to your personal student web account.
2. Click on Student Services & Financial Aid
3. Click on Student Financial Services
4. Click on Book Voucher
5. Read and click *I agree* to the terms indicated